

To foster a circular economy, we design our products to be repaired or recycled easily. We reduce e-waste in landfills through upcycling and convenient repair options.

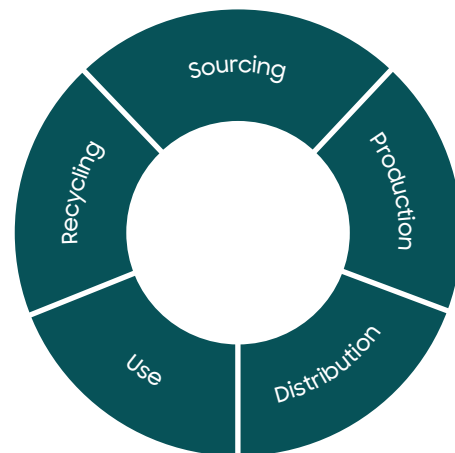
Product Steward- ship

Life Cycle Assessments

To understand the full impact of our products, we conduct life cycle assessments.

Check out our Product Carbon Footprint reports for each product category:

- [Mobile](#)
- [Home Electronics](#)
- [Home Appliances](#)



Responsible Recycling

Our global e-waste recycling program is one of the largest in the tech sector. Since 2012, we've collected and recycled an average of 100 million pounds of e-waste in the U.S. per year, amounting to a total of over 1.4 billion pounds of e-waste. [We offer over 1,700+ recycling locations across the U.S.](#) to responsibly recycle old or unwanted electronics. In addition, [we offer a mail in service for Samsung branded products directly to our recycling partners.](#)

At Samsung Austin Semiconductor (SAS) foundry, 97.35% of trash is diverted from landfills and recycled. In 2025, SAS maintained its gold Zero Waste to Landfill certification.

As of the end of 2024, we achieved:

6.9M

6.9 million metric tons of e-waste have been collected globally since 2009

97%+

97%+ of waste diverted through methods not involving thermal processing

80

80 countries with e-waste recycling programs

Source: [2025 Global Sustainability Report](#)

Our goals

10M

10 million metric tons of e-waste recycled globally by 2030

25M

25 million metric tons of e-waste recycled globally by 2050

180

180 countries with e-waste recycling programs

Our Recycling Partners



All of our semiconductor operation sites received UL's Zero Waste to Landfill validation gold level or above, meaning these sites achieve at least 97% waste diversion through methods not involving thermal processing.



We partner with Call2Recycle in the U.S. and Canada to collect rechargeable batteries and mobile phones.



We adopted Basel Action Network's (BAN) EarthEye™ service to ensure e-waste is handled properly. We also prohibit recyclers from exporting non-working electronics to developing countries.

UBREAKIFIX

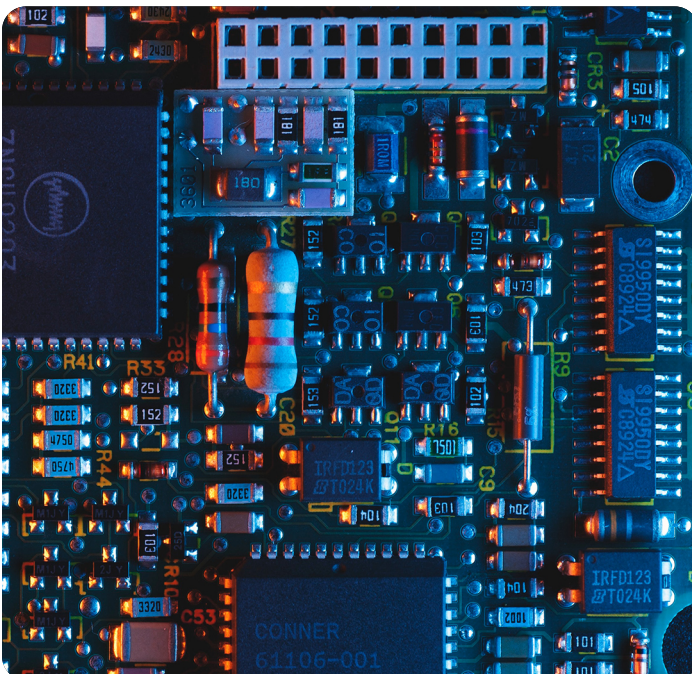
We partner with uBreakiFix to help customers responsibly dispose of their electronic devices at 700+ locations nationwide with 340+ We Come To You Vans.



The partnership with Batteries Plus has been extended to more than 171 stores to offer even more convenient in-warranty walk-in service for Galaxy smartphone repairs, often completed on the same day.



Our appliance haul-away programs are run multiple times a year in partnership with Best Buy to help ensure products are responsibly recycled.



The Consumer Technology Association® (CTA) launched the Consumer Technology Circularity Initiative (CTCI), a groundbreaking and voluntary industry initiative to reduce waste, encourage more reuse, enhance recycling, reduce climate impact, and see less consumer electronics discarded.

Announced on the first day of CES® 2024, CTCI highlights industry innovations across the lifecycle of consumer technology products. Samsung is one of the founding members of the new circularity initiative, as well as Lenovo, LG Electronics, Panasonic, and Sony Electronics Inc.

Product Upcycling

Galaxy upcycling at home

Galaxy phones can be repurposed into a sound sensor, illumination sensor and notification sender for a smartphone via the SmartThings app.

Certified Re-Newed

Through our Certified Re-Newed program, old mobile devices are refurbished. Consumers get outstanding performance at a lower price, while contributing to reduced GHG emissions.

Trade-in and take-back programs

We offer convenient and responsible take-back options for Samsung-branded electronic products nationwide for qualifying MX products and TVs.

Reducing waste through upcycled packaging

Packaging designed to be upcycled as everyday items has been implemented in all TV products. We are expanding this to include vacuum cleaners, air purifiers, and more.



Repair

Our mission is to deliver a customer-first care experience as innovative as our products. To achieve this, we have a vast network of repair options for our customers, including self-repair options, mail-ins, over 340 "We Come To You" vans offering in-person service and same-day repair for Galaxy devices in over 2,000 retail locations nationwide.

We've expanded our Self-Repair Program with our partnership with Encompass Supply Chain Solutions, giving you more ways to expand the life of Samsung products by taking product repair into your own hands.

Samsung has also expanded Same Unit Repair (SUR) care options with AT&T to enable customer to schedule in-warranty or walk-in appointments at nearly 700 locations nationwide across Samsung retail or uBreakiFix by Asurion stores. The partnership with Samsung and uBreakiFix by Asurion has been expanded to 675 uBreakiFix stores, making quality and convenient in-person device care more accessible. These stores boast the highest Net Promoter Scores (NPS) in the network, 5.5% higher than the broader network.

At the end of the day, we see Care as part of our effort to make a positive impact on the environment and support a sustainable circular economy.

Our network of mobile repair providers has over 81% coverage in the U.S. for in-person, same-day service, usually in 2 hours or less. This includes:

2K+

Total Authorized
Service Centers

1.5K+

Independent Service
Providers (ISPs)

9K+

Samsung Mobile-certified
repair technicians in the U.S.

To find a repair location, we offer a range of options through [our repair locator site](#).